



## Quality, Capability & Timeliness

Dear Essco Customers,

Everyone has been impacted by the rapidly evolving COVID-19 crisis.

We are taking this development very seriously and we are committed to taking the necessary actions to safeguard our employees and customers. At this time Essco has done the following to help combat the COVID-19 virus.

- Reinforced proper sanitization techniques with our employees and posted information in key areas of the building.
- Set up a quarantine area for incoming packages.
- Limiting visitors, introduced a guideline for visitors.
- Reviewing all COVID-19 statements and procedures from customers and vendors to ensure compliance.
- Active monitoring of our on-site field technicians and drivers.
- Maintaining social distancing.
- Monitoring Federal and State agencies for latest directives.
- Following CDC protocols for sanitization and implementing more rigorous protocols.

Beginning Tuesday March 24th at 12PM Essco will be reducing our in house team to essential staff that deal specifically with calibrations for organizations that are deemed essential to manufacturing in healthcare and/or our country's critical infrastructure.

- Essco service staff will also be working remotely to answer any emails, phone calls and will also be available for video conferencing.
- We will be continue to do our best to reschedule any work for when we return on April 7th.
- If you have any immediate concerns please call Customer Service, Onsite Scheduling, or your Sales contact and we will work to get your questions and concerns addressed.

We appreciate your patience.

Sincerely,

Michael Walsh

*President*